



ACTIVE – T.E.C. MEDIATION Service



What is Mediation?

Mediation is a form of alternative dispute resolution (ADR), a way of resolving disputes between two or more parties, with the aim of establishing an agreement that is legally enforceable, once both parties have reached an accord.

Our mediator is neutral as to the outcome of any given situation and does not decide who is right or wrong, and a mediator does not render an outright decision of any kind.

Typically, a third party, **our mediator**, assists those in dispute, to negotiate a settlement and establish a binding agreement enforcing the outcome.



What are the benefits of Mediation?

- The service establishes a neutral environment, allowing disputing parties to put their point of view across without interruption, under the guidance of the mediator.
- Agreed outcomes may be formalised and recorded as a legal agreement, between the parties, however the process is entirely voluntary and non-binding, in general.
- The mediator may provide summaries that reflect points of view, using a language that is subject specific.
- Fees related to the resolution are extremely low, when compared with lawyer and court fees, and both parties usually share the cost of the mediation session fees, by agreement.



Why use our Mediation to resolve disputes?

We (Active T.E.C mediation staff) have a history of resolving disputes between various organisations, and / or between employees and employers, where in house discussions have failed to yield a positive result.

Our area of expertise is in disputes relating to Occupational Health & Safety Disputes (OHS) or Workplace Health & Safety Disputes (WHS), disputes related to Awards, Enterprise Bargaining Agreements, employment contracts and wages, and Bullying and Harassment related disputes.



Want to know more ?

Call Active
PH: 0452 2 28483